**Call with SME 5M**

0:04  
So I'll just start going through each question.

0:08  
Yeah.

0:09  
Please.

0:16  
You consent taking part.

0:18  
Yes.

0:26  
OK.

0:27  
I consent voluntarily to.

0:29  
Yes.

0:32  
Trader.

0:33  
I'm so trader.

0:33  
Yeah.

0:41  
Sector, does your business operating food and drink.

0:46  
Yeah.

0:47  
Well, the managers, the cyber security.

0:50  
Me.

0:50  
Do you have cyber insurance?

0:53  
No.

0:54  
Didn't know you could get any.

0:56  
Yes, it's kind of hard to get it.

0:57  
But yeah, let's just make purchases.

1:01  
Yeah.

1:04  
How do you take payments?

1:07  
Third party, Yeah.

1:08  
OK.

1:11  
I also process well.

1:14  
So I process cards at events, but it's through Square.

1:19  
OK.

1:19  
Is that a third party payment?

1:22  
Yeah, third party, Yeah.

1:24  
So just click.

1:25  
Yeah.

1:28  
OK.

1:28  
How is your business?

1:32  
The business?

1:33  
I managed to maintain it.

1:34  
Yeah.

1:36  
Do you feel confident managing?

1:40  
I have a lot of trust in the system, so that gives me confidence.

1:45  
Do you have an inventory of all your digital hardware used?

1:50  
OK, Yeah, I do.

1:53  
Do you have an inventory of all the software used?

1:57  
Yeah.

2:01  
Do you use your own personal device?

2:04  
I do, yeah.

2:06  
You have antivirus on your devices.

2:10  
On some devices, I'm not sure if my phone, I have an Android Huawei.

2:15  
I think it's built in antivirus.

2:18  
I'm not sure.

2:19  
Yeah, I actually think some of the Android ones, they might have it built in already.

2:22  
The antivirus, Yeah.

2:25  
OK, so then it's yes on all devices.

2:28  
You have spam filters enabled on your work devices, I'd say well I have spam on the Gmail, so that would be yeah, yes and all devices, our work devices wiped of all that and they are no longer being used for business.

2:47  
I haven't come to that yet.

2:48  
So what should I say for that if I haven't reached that point?

2:56  
That's actually good to.

2:57  
If you want to just click, I'm not sure there, and I'll actually add in an answer there to say that that isn't applicable at the moment.

3:07  
How do you keep the software on your devices up to date?

3:11  
The phone automatically updates the computer?

3:21  
Actually haven't done any update on that in a while.

3:29  
I'd say that's mixed answer of no, no.

3:40  
OK.

3:42  
What type of data does your business collect?

3:45  
Personal sensitive credit card, would that be sensitive?

3:54  
No, that would be more so personal.

3:57  
OK.

3:59  
Recipes.

4:00  
Yeah.

4:01  
Quick data, but I'm not sure.

4:03  
OK, so I've picked personal data and intellectual property data.

4:07  
Are you aware of your obligations?

4:08  
And did you go to report a personal data breach to the data protection center drawers?

4:13  
No, did not know this.

4:16  
OK, where do you store this data?

4:21  
It's pretty much on the cloud with Shopify.

4:26  
And then with Square, it's on the cloud.

4:30  
Yeah, I think I'm just going to say on the cloud, OK, OK.

4:36  
Do you encrypt the data that you store password to keep in a file, in a file, in a separate file?

4:46  
No.

4:48  
OK Do you process customer payments over the phone?

4:51  
No.

4:53  
Do you share customer data with the parties?

4:58  
Third party?

4:59  
Would Shopify be a third party?

5:02  
Yeah, it would be.

5:03  
Yeah, yeah, OK How do you handle data backups for critical data?

5:11  
Manual backup in monthly?

5:20  
Immutable or air gapped backups for business critical read all?

5:31  
No, I don't have any of that.

5:33  
Is your data backup tested?

5:36  
No.

5:38  
Do you have admin privileges?

5:41  
I do want some stuff, yeah, I'll make a note for that to say on some devices.

5:51  
Do you have multi factor authentication And some?

5:58  
Yeah.

5:59  
OK.

5:59  
What type of MFA do you have?

6:04  
Code.

6:05  
Fingerprint.

6:06  
What would that be?

6:06  
Authenticator.

6:08  
Yeah.

6:10  
SMS.

6:16  
It's code.

6:17  
Yeah.

6:17  
OK.

6:17  
Do you have passwords?

6:19  
Do you have a minimum length?

6:22  
Yeah.

6:25  
Do you use password managers?

6:30  
I do on half the devices.

6:33  
So yeah, that's OK.

6:36  
I must add, add in an option.

6:38  
So as well you're on force block listing passwords.

6:43  
This is where certain passwords are not allowed.

6:45  
I say OK, no I don't because I pretty much don't have easy passwords.

6:52  
OK.

6:53  
Do you engage with, so to speak, year later?

6:56  
Yeah.

6:58  
What methods of service security training have you taken?

7:02  
Presentations?

7:06  
Would you know what to do if it's every incident occurs?

7:10  
Not sure.

7:12  
Have you tested your incident response plan?

7:17  
Yeah, that shouldn't have come up there.

7:22  
Do you have a business continuity plan in place?

7:30  
No, I'm more about food safety threat threats than cyber threats.

7:34  
That more or less consumes a lot of time.

7:38  
Thank you for confirming each of the following.

7:44  
Yeah.

8:00  
Yeah.

8:01  
Easy to use, straightforward.

8:09  
Yeah.

8:11  
On the relevance to business, yeah, I'd say it's 100% relevant.

8:21  
Yes, it's beneficial.

8:24  
This comment, it's opened my eyes to what I need to do.

8:34  
I think that's it.

8:40  
Oh, any other feedback?

8:43  
Not.

8:52  
OK.

8:53  
That was the minute.

8:55  
Perfect.

8:55  
Thanks a million.

8:56  
Yeah, that was it.

8:59  
Yeah, that's it.

9:02  
OK.

9:02  
Our hope, the end at the end of like the whole development is that this would be freely available online, so you can just go and do it and that it would be not on Microsoft Forms that would be its own like software.

9:15  
And that's straight away after like tailored feedback would be feeded back to you based on your answers.

9:22  
So that's the hope, like the end goal.

9:24  
So we're still developing in it, developing it now.

9:27  
So this is useful now for us to improve it and everything.

9:32  
And how long do you think it would take to get to the finish line?

9:36  
I think our deadline is September.

9:37  
So all right, not too much as one, Yeah.

9:42  
Yeah.

9:43  
And you're going to have an announcement when it comes out.

9:46  
Yeah, I'd say we'll definitely be in contact with, with people who have helped us each step and everything.

9:53  
So if you, if you'd like to hear when it is out, we'll be in touch again, just to let you know.

9:58  
Yeah.

10:00  
So, yeah, Fingers crossed now it's going well.

10:03  
Yeah, it's good.

10:04  
It's good.

10:05  
You found it.

10:06  
Yes.

10:06  
There.

10:07  
We'll stop the recording there.

10:10  
So.